



## COMPANY QUALITY POLICY

We are committed to provide product and service that are free of defect, hold all features and characteristics to bear on its ability to satisfy our customers. To reach this goal we will:

1. Establish the relevant quality objectives to each project management unit and management function
2. Develop and promote employees' quality awareness and encourage individual initiative in achieving high standard of quality performance
3. Meet customer's quality requirements and do the best to exceed customer expectation
4. Ensure quality compliance with the standards and requirements prescribed in relevant project contract.
5. Respond all customer complaints in a constructive manner and ensure appropriate remedial action.
6. Monitor and measure quality performance of every process and provide appropriate feedback to the relevant employees.
7. Improve our personnel skill and capabilities through training and development programs.

Jakarta, April 2014

**PANDU DWIJAYA**

President Director